



QUALITY ASSURANCE POLICY

January 2026

Purpose of This Policy

EP Marine & Rail is committed to delivering accurate, reliable, and auditable engineering assessments across marine and utility infrastructure. This Quality Assurance (QA) Policy defines our approach to ensuring that all work meets agreed client requirements, relevant industry standards, and our internal expectations for technical excellence, safety, and integrity.

Our aim is to consistently provide high-quality, data-driven outputs that enable informed decision-making, reduce risk, and support the long-term reliability of critical infrastructure.

Scope of This Policy

This policy applies to all services delivered by EP Marine & Rail, including but not limited to:

- Wood pole condition assessment and overhead line support services
- Marine infrastructure inspection and analysis (including bollards and dockside structures)
- Field data collection, analysis, reporting, and technical consultancy outputs
- Subcontracted or specialist-supported activities where applicable

Our Quality Principles

Our approach to quality is embedded in the way we operate and is guided by the following principles:

- **Accuracy:** We ensure all data collection, analysis, and reporting is conducted with technical precision and care.
- **Traceability:** All findings are supported by clear evidence, documented methodologies, and auditable records.
- **Consistency:** We apply standardised internal processes to ensure reliable and repeatable outputs across projects.
- **Client Focus:** Outputs are tailored to client requirements, operational constraints, and decision-making needs.
- **Integrity:** We operate with transparency, honesty, and professional accountability at all times.
- **Continuous Improvement:** We review feedback, project outcomes, and internal processes to enhance service delivery.

Quality Control Processes

Quality is maintained through practical, embedded controls throughout project delivery:

- **Project Review:** Work is planned and reviewed internally prior to delivery to ensure scope alignment and technical accuracy.
- **Data Verification:** Field data and analytical outputs are checked for completeness, consistency, and validity.
- **Peer Oversight:** Where appropriate, outputs are reviewed by a second competent team member prior to issue.
- **Documentation Standards:** Reports are structured to ensure clarity, traceability, and client usability.
- **Final Sign-Off:** Deliverables are subject to final internal review before submission to clients.

Roles & Responsibility

Quality responsibility is shared across the organisation:

- **Technical Leads / Engineers:** Responsible for accurate data capture, analysis, and adherence to defined methodologies.
- **Project Leads:** Responsible for ensuring outputs meet client requirements and internal quality expectations.
- **Company Directors:** Responsible for oversight of quality systems, standards, and continuous improvement.

Compliance & Standards

EP Marine & Rail operates in accordance with relevant UK legislation, client specifications, and applicable industry best practices within the marine and utility engineering sectors.

While we are not formally accredited under ISO or similar schemes, our internal systems are designed to align with the principles of recognised quality management frameworks, including traceability, accountability, and documented control of outputs.

Continuous Improvement

We actively seek to improve the quality and effectiveness of our services through:

- Client feedback and project review
- Internal debriefs and lessons learned
- Refinement of methodologies and reporting formats
- Ongoing professional development of technical staff

Policy Review

This policy is reviewed periodically to ensure it remains relevant, effective, and aligned with our operational activities and client requirements.